GENERAL

awakening the entrepreneur within how ordinary people can create extraordinary companies michael e gerber

Published: September 19, 2026 | Index ID: #-

When most people think about entrepreneurship, they picture a charismatic founder with a groundbreaking idea, a startup that disrupts an industry overnight. But what if the secret to building a lasting business lies not in extraordinary vision, but in ordinary people awakening the entrepreneur within? Michael E. Gerber, author of *The E Myth Revisited*, shows that anyone can create an extraordinary company by mastering a few essential principles. This article explores Gerber's framework, offers actionable steps, and demonstrates how everyday individuals can transform their aspirations into thriving enterprises.

1. The Myth of the "Born Entrepreneur"

Gerber's core thesis is that entrepreneurship is a skill, not a birthright. The "E Myth" (entrepreneurial myth) suggests that technical competence automatically translates into business success. In reality, most people who are experts in a trade find themselves overwhelmed by the managerial responsibilities that come with running a company. The entrepreneur within is dormant until the right conditions spark its growth.

1.1 The Three Roles in Every Business

Gerber identifies three essential roles that must coexist for a business to thrive:

- Technician – the person who does the core work.
- Manager – the organizer, planner, and controller.
- Entrepreneur – the visionary who sets long term direction.

Most small businesses are dominated by the technician role. The entrepreneur is often absent, leading to a lack of strategic vision and scalable systems. Awakening the entrepreneur within means consciously stepping into the visionary role while delegating technical tasks.

2. The First Step: Recognizing the Need for Systems

Gerber argues that the most common reason businesses fail is the absence of robust systems. Systems are the invisible architecture that allows a company to operate consistently, regardless of who is at the helm. Ordinary people can create extraordinary companies by developing repeatable processes for every aspect of their business.

2.1 Documenting Your Core Processes

Start by mapping out the primary tasks your business performs daily. For each task, ask:

1. What is the goal?
2. What steps are required?
3. Who is responsible?
4. What tools or resources are needed?
5. How will you measure success?

Document these steps in a clear, step by step guide. This not only clarifies the workflow but also creates a training manual for future hires.

2.2 The Power of Standard Operating Procedures (SOPs)

Standard Operating Procedures formalize the best practices you discover. An SOP is a living document that evolves as your business grows. By standardizing operations, you free up mental bandwidth to focus on growth strategies rather than day to day firefighting.

3. Cultivating the Entrepreneurial Mindset

Awakening the entrepreneur within is as much about mindset as it is about structure. Gerber emphasizes the importance of shifting from a technician's perspective to a holistic business view.

3.1 Embracing the Visionary Role

Ask yourself:

- What problem does my business solve?
- How will I differentiate from competitors?
- What long term impact do I want to create?

Write a mission statement and a vision statement. These documents serve as North Stars, guiding every decision and aligning your team's efforts.

3.2 Learning to Delegate

Delegation is the lifeblood of a growing company. The entrepreneur cannot micromanage every detail. Instead, focus on hiring people who can execute the systems you've built. Provide them with the SOPs, set clear expectations, and trust them to deliver.

4. Building an Entrepreneurial Ecosystem Around Your Business

Entrepreneurship thrives in a supportive environment. Surround yourself with mentors, peers, and resources that reinforce your growth.

4.1 Mentorship and Networking

Seek out mentors who have walked the path before you. Their insights can accelerate your learning curve. Join local business groups, attend industry conferences, or participate in online communities such as LinkedIn groups or Reddit's r/entrepreneur.

4.2 Continuous Learning

Read widely—books, blogs, podcasts, and case studies. Gerber's own *The E Myth Revisited* is a cornerstone, but complement it with works like *Scaling Up* by Verne Harnish or *The Lean Startup* by Eric Ries. Keep a learning journal to capture actionable takeaways.

5. Practical Framework for Ordinary People to Build Extraordinary Companies

Gerber's model can be distilled into a five step framework that any aspiring entrepreneur can follow. Below, we detail each step with real world examples.

5.1 Step One: Define Your Core Offering

Identify the product or service that solves a specific pain point. Use the **Jobs to Be Done** framework: customers hire your offering to get a job done. Clarify the value proposition in one sentence.

Example: A local bakery might position itself as “providing fresh, gluten free pastries for health conscious consumers.”

5.2 Step Two: Create a Business Model Canvas

Sketch the nine building blocks: customer segments, value propositions, channels, customer relationships, revenue streams, key resources, key activities, key partnerships, and cost structure. This visual tool forces you to consider every angle of your business.

5.3 Step Three: Build Scalable Systems

Translate your business model into SOPs. For the bakery example, SOPs would cover ingredient sourcing, baking schedules, quality control, packaging, and delivery logistics. Test each process, refine, and document.

5.4 Step Four: Hire and Train

Recruit individuals whose skills align with your SOPs. Provide comprehensive training that includes both technical tasks and the company’s vision. Use role playing scenarios to ensure employees can handle real world challenges.

5.5 Step Five: Measure, Iterate, Scale

Implement key performance indicators (KPIs) for each system. Track metrics such as production time, defect rates, customer satisfaction scores, and revenue growth. Use data to iterate on processes and scale the business sustainably.

6. Overcoming Common Challenges

Even with a solid framework, obstacles will arise. Here are common pitfalls and how to address them.

6.1 The Technician’s Trap

Technicians often resist delegating tasks. To overcome this, practice stepping back and letting others handle routine operations. Celebrate small wins that demonstrate trust in your team.

6.2 Fear of Failure

Entrepreneurship involves risk. Reframe failure as a learning opportunity. Keep a failure log, analyze what went wrong, and adjust your strategy accordingly.

6.3 Scaling Too Quickly

Rapid growth can strain systems. Scale incrementally, ensuring each new customer or product line is supported by robust processes before expanding further.

7. Real World Success Stories

Many ordinary people have applied Gerber’s principles to create extraordinary companies. Below are brief case studies.

7.1 The Home Based Craft Store

Anna, a freelance graphic designer, began selling handmade jewelry from her kitchen. By documenting her production steps, creating SOPs for inventory management, and delegating packaging to a part time helper, she grew her online sales from $500/month to $15,000/month within two years.

7.2 The Neighborhood Food Truck

Mark, a former chef, started a food truck offering vegan comfort food. He mapped out a kitchen workflow,

standardized recipes, and hired a line cook to handle prep. By focusing on marketing and customer experience, he expanded to three trucks and a brick and mortar location.

7.3 The Digital Marketing Agency

Sara, a web developer, launched an agency offering SEO and content services. She built SOPs for keyword research, content creation, and client reporting. Outsourcing design tasks allowed her to focus on strategy and business development, leading to a 200% revenue increase over three years.

8. The Role of Technology in Awakening the Entrepreneur Within

Technology can amplify the systems Gerber advocates. Automation tools, project management platforms, and customer relationship management (CRM) systems reduce manual effort and increase consistency.

8.1 Project Management Tools

Platforms like Trello, Asana, or Monday.com help track tasks, assign responsibilities, and monitor progress. Integrate SOPs into these tools to ensure every team member follows the same steps.

8.2 Automation for Repetitive Tasks

Use email automation for follow ups, accounting software for invoicing, and inventory management systems for stock control. Automation frees entrepreneurs to focus on strategic growth.

8.3 Data Analytics

Leverage analytics dashboards to monitor KPIs in real time. Data-driven decisions reduce guesswork and accelerate improvement cycles.

9. Sustainability: Building a Company That Lasts

Creating an extraordinary company isn't just about rapid growth; it's about sustainability. Gerber emphasizes the importance of a company culture that supports continuous learning, employee well being, and ethical practices.

9.1 Culture as a Competitive Advantage

Define core values that align with your mission. Communicate these values consistently and embed them into hiring, training, and performance reviews.

9.2 Ethical Practices

Prioritize fair labor, sustainable sourcing, and transparent customer communication. Ethical businesses build trust and loyalty, leading to long term success.

9.3 Employee Development

Invest in ongoing training and career development. Employees who grow with the company are more engaged and productive.

10. Conclusion: From Ordinary to Extraordinary

Awakening the entrepreneur within is a journey that starts with recognizing the power of systems, adopting a visionary mindset, and committing to continuous improvement. Michael E. Gerber's timeless lessons remind us that anyone—regardless of background—can build extraordinary companies by applying simple, repeatable processes and focusing on long term value. By following the framework outlined above, you can transform everyday actions into a thriving business that not only succeeds financially but also leaves a lasting positive impact on your

community.

Remember: the entrepreneur within is not a mythical force; it's a mindset you can cultivate. Start today by documenting one core process, delegating a task, and setting a clear vision. Your extraordinary company awaits.

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